Before You Tell it to Your Inspector General

- **Be sure you have a problem, not just a peeve.**
  (Are the cooks turning out lousy chow or was it just one bad meal.)
- **Give your chain of command a chance to solve the problem.**
  (Many problems must be addressed to the chain of command for resolution anyway.)
- **If IG assistance is needed, contact your local IG**
  (IGs at higher commands will normally refer the case to the local IG for
- **Be honest and don't provide misleading inform**
  (IGs will discover the truth quickly in most cases and there are penaltie for knowingly providing false information.)
- **Keep in mind that IGs are not policy makers.**
  (If a policy is flawed you can submit proposed change on a DA form 20
- **Keep in mind that IGs can only recommend, not order a resolution.**
  (Only Commanders can order; the role of the IG is to advise the Commander.)
- **Remember IGs can only resolve a case on the basis of fac**
  (Your claim that a supervisor has violated the rules doesn't make it fact. A claim mus supported with evidence.)
- **Don't expect instant action on your request… Be p t.**
  (Investigations take time, and IGs tend to have heavy workloads.)
- **Be prepared to take "No" for the answer.**
  (In any case "Yes" or "No", the IG will explain why.)

The JMC IG can be reached at DSN 793-6999//COMM 309-782-6999.

To complain without fear of reprisal is the right of any Soldier, Civilian, or Family Member seeking IG help. After all, problem-solving is one of the IG's primary missions.